



**INSIGHT OF
THE MONTH**

August 2022 – Values in action
(Annual Student Membership Survey 2021)

Student Insights: August 2022 – Values in action



Where can I find student advice?

Try the [Individual Representation service](#)...

I am struggling to feel connected

[What's On?](#)
[Clubs for all](#)
[Support groups](#)
[Volunteering](#)
[Study tips & wellbeing](#)
[Get involved...](#)

Who represents me?

[Find your Rep...](#)
[Get your voice heard...](#)

We have a [mission to make a positive difference](#) for ALL Open University (OU) students and our values support this. Research such as the [Annual Membership Survey*](#) below, is key to finding out what really matters to you. Do you identify with the student responses below? How would you answer the question 'What do you think we do?'.

Our best ideas, projects and events are based on truly listening, with Association decisions and services [driven by student feedback](#). We use this to work in a [collaborative way, with integrity, openness, kindness and compassion and equality](#) for all. So what does that mean to you?

33.34%* of comments were related to Association support services

"amazed to find out about the support that you can provide to students distance learning. I thought this was only available to on-site students"

"support for students struggling with their mental health, or have issues with the University itself."

"It is a one stop shop for support, signposting and accessing services that can assist with studies and to help us continue"

25.08%* of comments were about how the Association works to build a student community

"Provide clubs/forums for particular student interests"

"plenty of social activities to make the OU Family a community"

"social activities for students to get the most out of their learning"

"provides a way of students connecting within a University that can feel quite isolated"

17.12%* of comments were about Association events for students

"Opportunity to talk to other students at events, elections and a voice on how things are being done"

"events such as Freshers Week; webinars such as StudentHubLive"

"Guidance to new students (Freshers) through Association events, along with events that help introduce students to like minded students."

8.33%* of comments were about representing student interests

"allow [students] to have and utilise their own voice for change or to be a part of something bigger"

"An excellent voice/representation on how courses/materials are delivered"

"represents students on different committees throughout the university to ensure that students needs are met"