

# STRATEGY PROGRAMMES & PROJECTS OVERVIEW

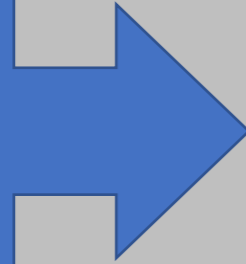
2019/20

2020/21

2021/22

2022/23

SERVICE  
IMPROVEMENT  
& INNOVATION  
PROGRAMME



1

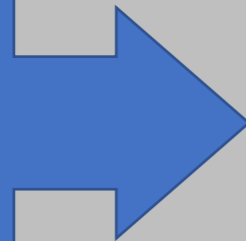


2

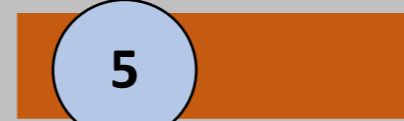


3

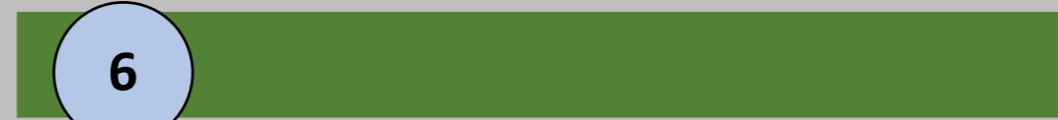
AWARENESS  
& REACH  
IMPROVEMENT  
PROGRAMME



4



5

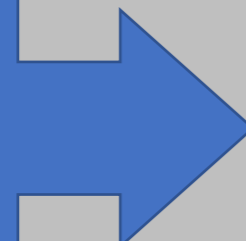


6



7

IMPACT  
IMPROVEMENT  
PROGRAMME



8



9



10