

OPEN UNIVERSITY STUDENTS ASSOCIATION

Central Executive Committee (CEC)

27 – 28 April 2019

FORUM REVIEW

The C E C is asked to:-

i) **note** this paper

During the last CEC term there was a partial review of the forum service which led to a new business suite.

The Controller's Advisory Panel (CAP) and the Operations team are planning to continue this review with the following aims in mind:

- Review and rationalisation of the social forums. A large number of these are rarely used and there is occasional duplication. It is proposed to review these and close those which have not been used for a year and combine those that are similar.
- Review and rationalisation of the Study Support Forums. Many of these still refer to modules that are no longer in presentation and may not have forums for current modules. As part of this process we may wish to consider whether the forums should be for individual modules or by subject.
- Review the training for moderators. This has not been reviewed for some time and may not fully reflect changes to the Forum Guidelines and the Association's volunteer policies.
- Recruit new moderators. Many forums do not have a moderator team and it has been some time since any new moderators were appointed.

This will be a medium term process as much of the first part for identifying unused forums is quite labour intensive.

Reviewing the training will, in some part, be dependent on the findings of the Trustees review of Association culture but can be started before that reports with subsequent modification if needed.