

MINUTES OF OU STUDENTS ASSOCIATION BIENNIAL CONFERENCE 2018

A Record of the Formal Business Proceedings

SATURDAY 23 JUNE 2018

Milton Keynes

BUSINESS SESSION

9:00am-1pm

A. PRESIDENT'S OPENING REMARKS-Nicola Simpson

B. GUEST SPEAKER FROM THE OPEN UNIVERSITY

Mary Kellett, Acting Vice Chancellor addressed Conference

C. BUSINESS RESOLUTIONS AND VOTING

Digital Delegates: 108

Face to Face Delegates: 294

Total delegates (both components): 402

This makes the quorum level required 161 votes across both components, to achieve a 75% approval to pass.

The CEC Report was presented. The Report had been published prior to Conference and provision had been made for Questions to be submitted on the Report. No proposals calling for the Report not to be accepted were received. The Report was accepted by delegates as follows:

Source	For	Against	Abstain	Total	%For	%Against
Hub	131	3	8	142	97.76%	2.24%
Berrill	94	4	6	104	95.92%	4.08%
Room Total	225	7	14	246	96.98%	3.02%
Online	25	0	2	27	100.00%	0.00%
TOTAL	250	7	16	273	97.28%	2.72%

The BoT Report was presented. The Report had been published prior to Conference and provision had been made for Questions to be submitted on the Report. No proposals calling for the Report not to be accepted were received. The Report was accepted by delegates as follows:

Source	For	Against	Abstain	Total	%For	%Against
Hub	139	4	5	148	97.20%	2.80%
Berrill	91	5	7	103	94.79%	5.21%
Room Total	230	9	12	251	96.23%	3.77%
Online	26	1	0	27	96.30%	3.70%
TOTAL	256	10	12	278	96.24%	3.76%

The Accounts were presented. The Report had been published prior to Conference and provision had been made for Questions to be submitted on the Report. No proposals calling for the Report not to be accepted were received. The Accounts were accepted by delegates as follows:

Source	For	Against	Abstain	Total	%For	%Against
Hub	110	20	14	144	84.62%	15.38%
Berrill	66	25	17	108	72.53%	27.47%
Room Total	176	45	31	252	79.64%	20.36%
Online	21	2	4	27	91.30%	8.70%
TOTAL	197	47	35	279	80.74%	19.26%

The recommendation from the Board of Trustees to continue with external auditors James Cowper Kreston were presented to Conference. The provision had been made for Questions to be submitted on the recommendation. The recommendation was accepted by delegates as follows:

Source	For	Against	Abstain	Total	%For	%Against
Hub	133	1	6	140	99.25%	0.75%
Berrill	80	7	16	103	91.95%	8.05%
Room Total	213	8	22	243	96.38%	3.62%
Online	25	0	2	27	100.00%	0.00%
TOTAL	238	8	24	270	96.75%	3.25%

The list of OU Students Association Affiliations was presented to Conference. The provision had been made for Questions to be submitted. The list of affiliations was accepted by delegates as follows:

Source	For	Against	Abstain	Total	%For	%Against
Hub	136	1	9	146	99.27%	0.73%
Berrill	72	5	8	85	93.51%	6.49%
Room Total	208	6	17	231	97.20%	2.80%
Online	25	1	1	27	96.15%	3.85%
TOTAL	233	7	18	258	97.08%	2.92%

D. Proposed amendments to the Constitution

Digital Delegates: 108

Face to Face Delegates: 294

Total delegates (both components): 402

This makes the quorum level required 161 votes across both components, and resolutions must achieve a 75% approval to pass.

Motion 1 APPROVED: Clause 17 - Extraordinary Conference

Replace:

17. The Trustees may call an extraordinary Conference at any time. The Trustees shall call such a meeting on receiving a requisition to that effect, signed by at least 5 Members of Assembly Executives, each from a different National or Regional Assembly, with the authority of their Assemblies.

With: The Trustees may call an extraordinary Conference at any time. The Trustees shall also call such a meeting on receiving a requisition to that effect from the CEC or a petition signed by a number of students as defined in the relevant bye law.

It also approves the consequent change to Clause 20

Source	For	Against	Abstain	Total	%For	%Against
Hub	134	5	7	146	96.40%	3.60%
Berrill	93	6	3	102	93.94%	6.06%
Room Total	227	11	10	248	95.38%	4.62%
Online	81	0	3	84	100.00%	0.00%
TOTAL	308	11	13	332	96.55%	3.45%

Motion 2 APPROVED: Clause 29 – Appointment of Trustees

Replace:

29.2 not more than 5 Student Trustees elected in accordance with clause 31; and

29.3 not more than 2 External Trustees, appointed in accordance with Clause 33

With:

29.2 not more than 6 Student Trustees elected in accordance with clause 32; and

29.3 not more than 3 External Trustees, appointed in accordance with Clause 34

Source	For	Against	Abstain	Total	%For	%Against
Hub	133	11	6	150	92.36%	7.64%
Berrill	96	3	3	102	96.97%	3.03%
Room Total	229	14	9	252	94.24%	5.76%
Online	79	1	4	84	98.75%	1.25%
TOTAL	308	15	13	336	95.36%	4.64%

Motion 3 APPROVED: Clauses 31, 33 and 35 - Officer, Student and External Trustees

Replace:

31. An Officer Trustee may be re-elected for a maximum further term of two years by the Delegate Members at Conference at an election to be held in accordance with the Bye-Laws. For the avoidance of doubt, an Officer Trustee's terms of office may be either consecutive or non-consecutive

33. Student Trustee may be re-elected for a maximum further term of two years at an election to be held in accordance with the Bye-Laws. For the avoidance of doubt, a Student Trustee's terms of office may be either consecutive or non-consecutive

35. External Trustees may serve a maximum of four terms which may either be consecutive or non-consecutive.

With:

Trustees may be elected or appointed to serve up to four terms in total. For the avoidance of doubt these terms may be consecutive or non-consecutive.

Source	For	Against	Abstain	Total	%For	%Against
Hub	120	19	9	148	86.33%	13.67%
Berrill	78	15	8	101	83.87%	16.13%
Room Total	198	34	17	249	85.34%	14.66%
Online	75	6	3	84	92.59%	7.41%
TOTAL	273	40	20	333	87.22%	12.78%

Motion 4 NOT APPROVED: Clause 37 – Removal of Trustees by the Central Executive Committee

Removal of Trustees by the Central Executive Committee.....' for conduct which contravenes the Trustee Code of Conduct and which causes concern about a person's ability to act as a Trustee.'

Source	For	Against	Abstain	Total	%For	%Against
Hub	54	66	26	146	45.00%	55.00%
Berrill	55	33	17	105	62.50%	37.50%
Room Total	109	99	43	251	52.40%	47.60%
Online	70	7	7	84	90.91%	9.09%
TOTAL	179	106	50	335	62.81%	37.19%

Motion 5 APPROVED Clause 38 – Removal of Trustees by the Board & Rights of Removed Trustee

Replace:

38. The office of External Trustee shall be vacated if a majority resolution of no confidence is passed by the Trustees. For the avoidance of doubt:

With:

The office of Trustee shall be vacated if a majority resolution of no confidence is passed by the Trustees. For the avoidance of doubt:

Source	For	Against	Abstain	Total	%For	%Against
Hub	99	30	21	150	76.74%	23.26%
Berrill	68	20	16	104	77.27%	22.73%
Room Total	167	50	37	254	76.96%	23.04%
Online	77	1	6	84	98.72%	1.28%
TOTAL	244	51	43	338	82.71%	17.29%

Motion 6 APPROVED Clause 60 – Quorum

Replace:

60. The quorum for Trustees' meetings shall be four and such quorum must include at least two Officer Trustees. Where the resolution or issue under discussion concerns a matter in respect of which some or all of the Trustees have a conflict of interest, the quorum shall be four.

With:

The quorum for Trustees' decisions shall be four (five if the number of Trustees is increased to 12). This should include at least one officer trustee, one student trustee and one external trustee.

Source	For	Against	Abstain	Total	%For	%Against
Hub	125	13	9	147	90.58%	9.42%
Berrill	92	7	7	106	92.93%	7.07%
Room Total	217	20	16	253	91.56%	8.44%
Online	77	4	3	84	95.06%	4.94%
TOTAL	294	24	19	337	92.45%	7.55%

Motion 7 APPROVED: Clause 61 – Chair and Deputy Chair of Board of Trustees.

Replace:

61. The President shall be the Chair of the Trustees

With:

The Trustees shall appoint the Chair with the President acting *ex officio* as Deputy Chair. The appointment would require ratification by a majority of the Central Executive Committee.

Source	For	Against	Abstain	Total	%For	%Against
Hub	113	24	10	147	82.48%	17.52%
Berrill	84	14	7	105	85.71%	14.29%
Room Total	197	38	17	252	83.83%	16.17%
Online	78	4	2	84	95.12%	4.88%
TOTAL	275	42	19	336	86.75%	13.25%

Motion 8 APPROVED: Clause 66 – Trustees Decisions without a Meeting

Replace:

66. The Trustees may take a unanimous decision without a Trustees' meeting by indicating to each other by any means, including without limitation by electronic communication, that they share a common view on a matter. Such a decision may, but need not, take the form of a resolution in writing, copies of which have been signed by each Trustee or to which each Trustee has otherwise indicated agreement in writing.

With:

The Trustees may take a majority decision without a Trustees' meeting by indicating to each other by any means, including without limitation by electronic communication, that they share a common view on a matter. Such a decision may, but need not, take the form of a resolution in writing, copies of which have been signed by each Trustee or to which each Trustee has otherwise indicated agreement in writing. A quorum, as defined by clause 60 shall apply.

Source	For	Against	Abstain	Total	%For	%Against
Hub	132	15	4	151	89.80%	10.20%
Berrill	83	14	6	103	85.57%	14.43%
Room Total	215	29	10	254	88.11%	11.89%
Online	72	9	3	84	88.89%	11.11%
TOTAL	287	38	13	338	88.31%	11.69%

Motion 9 APPROVED: Clause 70 – The Central Executive Committee (CEC)

Replace:

70. The Central Executive Committee shall include:

70.1 all Association Officers; such Officers to number at least 6 but no more than 10 and to be elected by a secret ballot of all members as defined by clause 12.1 or 12.3

70.2 elected Central Executive Committee members for Nations and Regions and/or Faculties; and 70.3 the second student member of the Open University Council.

With:

70.1 The Central Executive Committee will consist of the following elected members:

- **Between 6 and 10 officers with defined remits as agreed by the CEC and Board of Trustees**
- **One representative for each Nation and Europe not exceeding 6 in total**
- **Representation from each of the Faculties but no more than one representative per Faculty.**
- **Other representatives as defined in the bye laws but not to exceed 2 extra**

70.2 The Student member of Council will also be a member of the CEC

Source	For	Against	Abstain	Total	%For	%Against
Hub	133	6	8	147	95.68%	4.32%
Berrill	95	6	4	105	94.06%	5.94%
Room Total	228	12	12	252	95.00%	5.00%
Online	75	3	6	84	96.15%	3.85%
TOTAL	303	15	18	336	95.28%	4.72%

Motion 10 APPROVED: Clause 80 – Accounts and Reports

Replace:

80. The Trustees shall comply with the requirements of the Education Act and the Charities Act 1993 as to keeping financial records, the audit or examinations of accounts.

With:

The Trustees shall comply with the requirements of the applicable education, charity and company legislation as to keeping financial records, the audit or examinations of accounts.

Source	For	Against	Abstain	Total	%For	%Against
Hub	144	1	3	148	99.31%	0.69%
Berrill	99	1	3	103	99.00%	1.00%
Room Total	243	2	6	251	99.18%	0.82%

Online	76	3	5	84	96.20%	3.80%
TOTAL	319	5	11	335	98.46%	1.54%

Motion 11 APPROVED: Clause 6 - Incorporation

Conference authorises the Trustees to transfer the assets and liabilities of the Association to a limited liability entity established for exclusively charitable purposes with the same or similar objects, and to dissolve the Association at any time following the transfer if it is considered appropriate to do so.

Source	For	Against	Abstain	Total	%For	%Against
Hub	136	8	3	147	94.44%	5.56%
Berrill	100	3	1	104	97.09%	2.91%
Room Total	236	11	4	251	95.55%	4.45%
Online	73	5	6	84	93.59%	6.41%
TOTAL	309	16	10	335	95.08%	4.92%

E. GUEST SPEAKER

Mary Curnock Cook OBE (OU Council member) addressed Conference.

END OF BUSINESS SESSION

F. CONFERRING HONOURS

On Sunday 24 June the following people were called to accept the award of Honorary Life Membership for services to the Open University Students Association:-

Lorraine Adams

Sue Goodyear

Alison Kingan

Melanie Philpott

Sally Kitchingman, current Head of Resources on the Association staff team, was awarded the position of Honorary Vice President before her retirement on 31 July 2018.

ATTENDEES AT OUSA CONFERENCE 2018

Central Executive Committee (CEC) and Board of Trustees

Nicola Simpson	President
Peter Cowan	VP Admin
Lorraine Adams	VP Education
Caroline Poppenga	VP Representation & Research
Stephanie Stubbins	VP Community
Alison Kingan	VP Student Support
Anca Seaton	AAR England
Victoria Crawford	AAR England
Patricia Gray	AAR Scotland
Claire Smith	AAR Wales
Cinnomen McGuigan	AAR NI
Amelia Gackowska	AAR Europe
Cath Brown	FAR STEM
Claire Davey	FAR Open
Peter Bell	Student Trustee
Melanie Philpott	Student Trustee
Barbara Tarling	OU Student member of Council

ENGLAND DELEGATES

FACE TO FACE

Luke Adams	Teresa Jane Evans	Jennie Pease
Robert Adsley	Heather Louise Farey-Woods	Melanie Philpott
Noor Akhtar	Beatriz Fontes	Sharon Anne Pilkington
Soobia Akhtar	Barry Foskett	Stefania Pilla
Rukhsana Ali	David Foulkes	Nikolett Polgar
Paul Allatson	Mathew Freeman	Tim Pomfret
Sarah Andrews	Chris Friedheim	Natalie Pope
Lou Armer	Angi Gallagher	Andrea Porter
Hannah Arnold	Harry Gallimore-King	Matt Porterfield
Jane Avery	John Garratt	Gavin Prideaux
Essa Badjie	John Gessler	Sharon Priest
Daniel Ballinger	Laurie Gibbett	Jennifer Priest
Robert Bannocks	Susan Gladwell	Colin Pritchard
Kevin Baylis	Sean Goodman	Kimberley Pulling
Catherine Beak	Eleanor Grindell	Raquel Redondo Millan
Peter Bell	Sara Grindle	Brandon Relph
Claire Blackburn	Raheema Hafeji	Adelaide Ribaud
Michelle Blanks	Chris Hall	Graham Rimmer
William Boardman	Stephen Hannigan	Pauline Roberts
Emma Boland	Peter Harrison	Kelly Robinson
James Bond-Simmons	Joanne Clare Hayes	Claudia Rosani-Allen
Lesley Boyd	Kimberley Hill	Georgina Rose

Martin Brooks	Ilana Hirschberg	Zana Saunders
Cath Brown	Jamie Hirst	Verity Elizabeth Saunders
Darren Brown	Jon Hirst	Robert Scarff
Megan Brown	Gilly Hodgkinson	Anca Seaton
Kathleen Bruce	Christopher Roy Hughes	Deborah Sewter
Josh Brumpton	Renata Humphrey	Nasreen Shah
Hannah Burns	Carl Hunt	Carole Sharp
Anthony Cannon	Simon Ingram	Carey Shaw
Aimee Castles-Greene	John James	Jamie Sides
Chiara Cervasio	Rachel Jeffs	Jennifer Sides-Crump
Samantha Chadwick	Suzet Jessop	Linda Silverman
Aimee Challenor	Patrick William Johnson	Suky Singh
Marcella Chatfield	Sarah Jones	Ruth Smallwood
Zuzana Chin	Claire Jones	Beverley Smit
Anhha Chowdhury	Kaye Jones	Danielle Smith
Emmanuel Chukwunonsoo	Cazz Kay	Marli Smith
Surina Chumber	Francis Keane	Tim Speakman
Adrian Clark	Yvonne Kelly	Malika Steed
Nichola Connolly	Alison Kingan	Ian Stephenson
Kathryn Cormack	Alan Kinsey	Stephanie Stubbins
Bianca Maria Cornick	Jeremy Jason Lane	Shazan Suleman
Ellen Cottis	Allen Lear	Sandra Summers
Graham Alan Coult	Lorelei Leaver	Barbara Tarling
Amanda-Loiuse Covell	Stephanie Lee	Michael Taylor
Peter Cowan	Emma Lewis	Yordanos Teferi
Lynn Cox	Gavin Lindsay	Jan Thompson
Katharine Cramond Wong	Michael Linnane	Megan Thompson
Victoria Crawford	Justin Marlow	Joanne Timms
Sharon Critchley	Diana Maxwell	Ron Turner
James Croton	Philip McAuley	Emma Varty
Claire Davey	Jon-Paul McCarthy	Greg Vaughan
Cherry Day	Amanda McDonagh	Lee Visick
Francisco De Diego Blas	Erica McKee	Sally Wadhwa
Amy Dear	Abigail McInachan	Elizabeth Waggott
Bryan Devlin	Stephen Merrifield	Chris Waite
Sarbjit Dhillon	Lauren Millington	Emily Walters
Kirean Dingley	William James Mordue	Maria Warren
Michelle Dodd	Joanna Morley	Ian Watson
Kim Douglas	Amy Morris	Sylvia Webb
Carolyn Doyle	Peter Mulleady	Adam Webb
Alison Drury	Shamyla Naveed	Jennifer Wharton
Richard Duffy	Moussa Ndiaye	Mark Whitehorn
Charlotte Louise Durham	Daniel Ndungu	Bethany Whittle
Rebecca Eaton-Garrett	Yvonne Ochaya	Patrick Wills
Alicia Eaton-Todd	Mary Oparaocha	Maureen Windridge
Graham Edgar	Samantha Osborn	Kate Withers
Peter Edge	Francesco Palazzo	David Wright
Sheila Ehiemua	Carralyn Paula Parkes	Fanni Zombor
Phil Ellender	Nigel David Patterson	Erika Bosnyak
Amanda Ellis	Beth Pearce	Jennie Pease
Luke Philip Evans	Andrew Pearson	Melanie Philpott

ENGLAND DIGITAL

Arlette Prospere	Sarah Bingle	Sadie Trent
Amarpreet Doal	Jamie Roscoe-Jones	Nathaniel Elliott Brassington
Sheila Tate	Danielle Haigh-Wood	Holly Richards
Elisabeth Wright	Hannah Ablett	Carl Bailey
Michelle Hickley	Holly Jackson	Gerald Barrass
Lisa Scott	Caron Goodacre Phillips	Janet Chisnall
Terri Davies	Fiona Aileen Hutchinson	Tara Baker
David Humble	Emilia Irena Kuczynska	Yvonne Bolton
Gareth Berry	Bethan Jones	Dennis Bryan
Magda Gos	Elizabeth Jeffries	Alison Evans
Tristan Mutton	Emily Bailey	Emily Rees
Jane Newble	Janet Wilding	Sumaiya Tilly
Claire Louise Smith	Matthew Cole	Dave Cole
Holly Hodson	Andrea Busch	Alexandra MacKenzie
Shona Cornell	Poppy Dellar	Debbie Clapham
Fran Cowell	Felicity Anne Burgess	Leigh Baines
Sarah Green	Jacqueline Ann Richards	Sarah Robinson
Julie Clarke	Clive Stewart Bennett	Louise Randall
Philip Carr	Chloe Young	John Anthony Dunning
Anna Jenkins	Carol Caple	

WALES DELEGATES

FACE TO FACE

Rebecca Bannister	Geraint Jones	Lucy Emily Richardson
Laura Ann Florence Barrett	Julie Lynch-Wilson	Katherine Richardson
Sarah Couling	Marcus Parker	Claire Smith
Lorena Fontan Grana	Sarah Pipkin	James Sudworth
Dawn James	Rory Powell	Jonathan Thrower

WALES DIGITAL

Ian Appadurai	Fiona Caroline Messenger	Izzy Khan
Ian Stevens	Osian Gwyn Williams	
Stephen Marlor	Adam Coughlan	

SCOTLAND DELEGATES

FACE TO FACE

Graham Aikman	Lorna Fleming	Libby McGregor
Sarah Banks	Cristian Gimenez Payo	Ann McMonigle
Susan Beech	Patricia Gray	Ian Miller
Catriona Boyd	John Hadden	Sula O'Duffy

Ralph Burns	Charlotte Jenks	John Paisley
Lisa Burnside	Ryan John Kean	Alison Quigley
Sheila Cameron	Lyndsay Keogh	Reaghan Reilly
Mark Cameron	Sonia Last	Udayan Sengupta
Carol Campbell	Grace Lawrie	James Stanley Stephen
Linda Chalmers-Risk	Clare Leanney	Logan Vaughn
Mehak Aamir Chaudhary	Mark Lincoln	Claire Wallace
William Docherty	Michelle MacQuarrie	Natalie Mary Welsh
Laura Doherty	Rajani Maharjan	
Marcus James Donald	Kudzayi Addmore Mandinyenya	
Charlie Fitgibbon	Lorna Fleming McFadzen	

SCOTLAND DIGITAL

Kate Bolsover	Michael Docherty	Katrina Garrick
Callum Fleming	Emma Smith	Louise Cunningham
Carol Wilson	Lindsay Couper	
Pauline Beaty	Gillian Taylor	

NORTHERN IRELAND DELEGATES

FACE TO FACE

Myra Buchanan	Nicola Simpson	Steven Williamson
Cinnomen McGuigan	Arnold Stewart	
Sam Patton	Christopher Whitton	

NORTHERN IRELAND DIGITAL

Matthew Wiltshire		
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EUROPE DELEGATES

FACE TO FACE

Lorraine Adams	Andronicki Hadjipanteli	Mark-Oliver Morkos
Francisco Avino	Isabelle Hoyet	Cristina Maria Reff
Maria Belen Bazo	Michail Kasoutas	
Amelia Gackowska	Mario Mahl	

EUROPE DIGITAL

Ruth Bethia Duncan	Paul Cotarelo	Andreas Vilic
Balazs Szemes	Suzan Nuba	

REPUBLIC OF IRELAND DELEGATES

FACE TO FACE

John Murphy	Zsuzsa Szepesi	
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No Republic of Ireland Digital Delegates

REST OF WORLD DELEGATES

Only eligible to attend online

Iroshini Ratnapala	Chris Nehren	
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DISABLED STUDENTS GROUP DELEGATES

FACE TO FACE

Sheila Cameron	Natalie Pope	
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SOCIETIES DELEGATES

FACE TO FACE

Fred Toates	Keith Ward	
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GUESTS

Honorary Life Members

Graham Cooper	Gillian Kaile	Malcolm White
Roz Evans	Laura Murphy	Trevor White
Stephen Hall	Michael Tranah	Stuart Wilson

Honorary Life Member Recipients

Lorraine Adams	Alison Kingan
Sue Goodyear	Melanie Philpott

Personal Carers and Helpers

Chris Fitzgerald	Howard Pearce	Philip McAuley Snr
Eddie Holmes	David Short	Pauline Pearson
Jordan Bateman	Nicola Dalton	Christopher Pope
Paul Cheeseman	Nathan Gallimore-King	Eric Roberts
Philip Cornick	Arno Hoyet	Syed Shah
Sayed Singh		

OU Guests

Mary Kellett	Acting VC Open University (Speaker)
Mary Curnock Cook OBE	OU Council member (Speaker)

Other Guests

Neil Creamer	Uni Challenge
Peter English	Uni Challenge
Isolde Goggin	Uni Challenge
Sue Goodyear	Conference Steering Committee
Alan Measures	OU Students Association Remuneration Committee
Dave Tilley	Quiz Master
Ruth Tudor	Immediate Past President (Ouset Trustee)

OU STUDENT ASSOCIATION STAFF

Rob Avann	Chief Executive
Tracey Bates	Student Volunteering Assistant
Heather Bloomer	Communications Officer
Wendy Burrell	Deputy Chief Executive (Student & Staff Engagement)
Philippa Costello	Representation Officer
Jodie Denton	Projects Officer (Student Community)
Chris Dissdale	Operations Assistant
Kate Dungate (just Fri-Sat)	Head of Digital Communications
Amy Ferguson	Conference Project Lead
Tazneem Gardner	Resources Officer
Magda Hadrys	Head of Operations
Samantha Harding	Head of Student Voice
Helen Janes	Education Policy Officer
Sally Kitchingman	Head of Resources
Sue Maccabe	Support Co-ordinator, OU Transformation
Anna Mahon	Student Support Assistant
Joel McBrearty	Operations Team Supervisor
Beth Metcalf	Head of Student Volunteering
Keith Minter	Operations Assistant
Luke Nazarko (just Fri-Sat)	Resources Assistant
James Phillips	Projects & Media Assistant
Nicky Powell	Student Volunteering Officer
Leanne Quainton	Executive Assistant
Verity Robinson	Head of Student Support
Paul Severn	Communications Officer (Technical)
Pooja Sinha	Research & Information Officer
Mandy Turner	Operations Assistant
Pete Turner	Head of Student Community
Sammi Wright	Student support Officer